



**Innovative design and operation of new or upgraded  
efficient urban transport interchanges [Theme: SST.2012.3.1-2.]**

## City-HUB Project



**City-HUB Fact Sheet N° 2.2:  
Ilford railway station, London, United Kingdom**

## Role of interchange

Iford railway station is situated on the Great Eastern Main line and has regular local train services (from Essex) to Liverpool Street station in central London. More than 10 bus stops are located within walking distance of the station, with the town being a hub of the London Buses network, providing buses to central London and various suburbs. The station is considered to be a major public transport interchange by Transport for London (TfL).

The interchange is planned for re-development as part of the Crossrail project<sup>1</sup>. The existing station is to be re-configured to serve Crossrail trains from 2019. This will provide more than twice the current frequency of trains from Iford to central London and is expected to encourage significant increases in passenger numbers. The station improvements will provide a new ticket hall layout with greater gate line capacity, passenger lifts, longer platforms and a realigned station entrance and elevation to the street.



**Figure 1:** Main entrance on Cranbrook road

## Location

Iford is a large suburban town in the London Borough of Redbridge, East London. The town is a significant commercial and shopping district surrounded by extensive residential development. Redbridge is an outer London borough with a population of 278,970 (Census 2011<sup>2</sup>), having

<sup>1</sup> Crossrail is a railway, 118 km in length, currently under construction that will link Maidenhead and Heathrow Airport to the west of London with Shenfield and Abbey Wood to the east via Greater London with 42 km of new tunnels and new underground stations in central London.

<sup>2</sup> Key Figures for 2011 Census: Key Statistics, London Borough of Redbridge

grown rapidly in the early 20<sup>th</sup> century as a residential area serving as a satellite to central London. Redbridge is the ninth most diverse borough in the country with approximately 55 per cent of its population coming from a minority ethnic background<sup>3</sup>. In 2010, Redbridge was ranked 134<sup>th</sup> most deprived borough in the Country (out of 326). The Valentines area of the Borough – which contains Iford Station and the main shopping areas, is in the highest 10% band of deprivation<sup>4</sup>.

The town centre, in which the interchange is located, is dominated by a heavily trafficked gyratory road system (A118) around Chapel Road, Iford Hill and Cranbrook Road; this connects to the nearby North Circular Road (A406) which provides a key orbital link around London.

## Modes of transport

Iford railway station is situated on the Great Eastern Main line and has regular local train services (from Essex) to Liverpool Street station in central London. The station has five platforms, two for trains into London (towards Liverpool Street) and two out of London (towards Shenfield). The modes of transport available at the interchange are: main-line rail, bus, cycle (with cycle parking), pedestrian, private car with drop off, car parking and taxi. More than 10 bus stops are located within walking distance of the station, with the town being a hub of the London Buses network, providing buses to central London and various suburbs. The station is considered to be a major public transport interchange by Transport for London (TfL). The station is located within TfL Zone 4<sup>5</sup>. Most trains stopping at Iford run between Shenfield and London Liverpool Street, with at least 6 trains per hour train in each direction. Train services are currently within the Greater Anglia rail franchise, operated by Abellio Greater Anglia Ltd.

Most interchanges at Iford will be local to local, with some being local to regional, for example for passengers who travel out to Southend.

<sup>3</sup>

[http://www2.redbridge.gov.uk/cms/the\\_council/about\\_the\\_council/about\\_redbridge/2011\\_census/diversity.aspx](http://www2.redbridge.gov.uk/cms/the_council/about_the_council/about_redbridge/2011_census/diversity.aspx)

<sup>4</sup> Deprivation in Redbridge Report, 2010

[http://www2.redbridge.gov.uk/cms/the\\_council/about\\_the\\_council/about\\_redbridge/research\\_and\\_statistics/deprivation\\_in\\_redbridge.aspx](http://www2.redbridge.gov.uk/cms/the_council/about_the_council/about_redbridge/research_and_statistics/deprivation_in_redbridge.aspx)

<sup>5</sup> London Underground, Docklands Light Railway (DLR), London Overground and National Rail services in London are divided into zones. Most services operate in zones 1-6, with London Underground, London Overground and National Rail also operating in zones 7-9.